The Ertmans were nominated by Rich and Josie Monette. The Monettes wrote that frequently it is the younger people in a neighborhood helping the senior citizens in a neighborhood, but that is not the case for them. The Ertmans are in their 80s but help not only the Monettes, but also other neighbors in the area. They have been helping the Monettes since the Monettes moved to the street 14 years ago. When the Monettes go out of town, the Ertmans gather their mail, cut their grass or shovel their snow. They also take care of chores like shoveling snow or bringing in garbage cans from the road on a regular basis. In 1996, when the family was out of town, the power went out and the Ertmans brought over their generator and ran the sump pump to protect their basement from flooding.

"Clarence and Agnes are our senior neighbors helping us and everyone else without anyone asking and just doing it because they want to," the Monettes wrote. "We have told them that we have no plans of ever moving until they do. Everyone would only hope for neighbors that were half this good."